

HOW IDK® VALIDATION ASSISTANCE WORKS

The process of validating a new assay takes time and effort that many labs cannot commit to regularly due to existing projects and a lack of resources. IDK® Assay Validation Services can be tailored to meet your lab's needs. Here's how the process works:



01

Consultation

First, we consult with your lab management team to understand your overall needs, timeline, protocol, and operations and determine if on-site support is necessary.



02

Initial Assay Validation

We can support your lab and assist with an initial evaluation of any IDK® assay so you can determine if you will move forward with a full validation.



03

On-site Validation

Once your lab approves a full evaluation, we come onsite to help validate the assay on the specific instrument. If on-site assistance is not necessary, we will support your team remotely.



04

Expert Training

Our Technical Applications Specialist, Jamie, can train technicians to run the assay and process data. She can also qualify anyone on your team to train others in your lab.



05

Ongoing Support

Following validation, Jamie and our network of experts are here for ongoing remote support. Jamie can return for onsite assistance when your lab needs retraining or troubleshooting guidance.



Visit idkna.com/validation-assistance-services to discover more.